

## **HORTON, INC - Warranty Statement**

### **1. WARRANTY**

Horton, Inc. (Horton) warrants that its products (the Product) will be free from defects in material and workmanship until the earliest to occur of the months in service, distance traveled or hours of operation, as specified for the appropriate Product, Application and Market on the Horton Warranty Coverage Matrix, for the first vehicle on which the Product has been installed.

The Start Date for warranty coverage shall be defined as:

- A. For a new vehicle, that date shown as the in-service date on the vehicle certification label, or
- B. For a used vehicle, that date which can be verified to the satisfaction of Horton as the date on which the Product was installed; if not so verified, the date on which the Product was sold by Horton to the original purchaser.

Horton makes no warranty with respect to any accessories for the Product that bear the name of any company other than Horton, but Horton does hereby assign any warranties for accessories made for Horton by any other such company to the extent such warranties are assignable.

This warranty is the entire warranty made by Horton. NO OTHER WARRANTIES, WHETHER EXPRESSED, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION WARRANTIES OF FITNESS FOR PARTICULAR PURPOSE OR MERCHANTABILITY, ARE GIVEN, AND ALL SUCH OTHER WARRANTIES ARE HEREBY EXPRESSLY DISCLAIMED.

### **2. CONDITIONS**

Applicable warranty per the Horton Warranty Coverage Matrix applies only if:

- A. The Product has been installed, used, and maintained in accordance with the installation and maintenance manual for the Product;
- B. The alleged defect is not attributable to normal wear and tear, including but not limited to friction wear material on the fan drive or components in the air cartridge, unless the alleged defect is found to be due to defects in material or workmanship at Horton's sole discretion;
- C. The alleged defect is not attributable to external factors, as determined at Horton's sole discretion;
- D. The vehicle or engine operating parameters have not been altered from original factory conditions or settings;
- E. The Product has been used in accordance with Fitness for Use Specifications contained on the applicable Horton drawing for the Product;
- F. The Product has been used only in the Application/Market for the warranty claimed as per the Horton Warranty Coverage Matrix; and
- G. The claimant has complied with the warranty claim procedures set out in Paragraph 5 below.

### **3. EXCLUSIVE REMEDY**

The sole and exclusive remedy for a breach of this warranty shall be:

- A. For any Product for which an alleged defect arises prior to the earliest to occur of the applicable coverage listed on the Horton Warranty Coverage Matrix, Horton will replace the defective Product with, at its discretion, a new or remanufactured Product or remanufactured version of the Product, or will provide the appropriate repair kit, or reimburse the customer by check or credit, all at Horton's sole election.
- B. Warranty claims involving Horton remanufactured fan drives are eligible for replacement of the entire fan drive when exact replacement fan drives are available. If exact replacement fan drive is not available but a repair kit is available, customer may elect to have the repairs made via the repair kit. Compensation for kit repairs are based on the kit(s) required to perform the repair.
- C. All other Horton warranty repairs are limited to the affected components in the clutch assembly. Horton will only authorize warranty repairs utilizing the specific repair kit(s) necessary. If one or both of the casting components (sheave, journal bracket) has been damaged and cannot be used, Horton authorizes the use of a remanufactured clutch assembly. In these circumstances, if Horton does not offer a remanufactured clutch for the application, then and only then, Horton authorizes the use of a new clutch assembly to complete the warranty repair. Visit our online catalog ([www.hortonww.com](http://www.hortonww.com)) or contact customer service at 1-800-621-1320 to verify the correct repair kit for your clutch/application.
- D. Horton will pay freight charges on Products returned to Horton via Horton approved carrier accounts.
- E. All warranty repair work must be performed at an authorized Horton distributor or OEM truck dealer or at a repair facility designated by Horton.

4. **LIMITATION OF DAMAGES**

In no event shall Horton be liable for any consequential, indirect, incidental or special damages of any nature whatsoever, including without limitation, lost profits arising from the failure of the Product, including but not limited to, delivery penalties, driver down time, lodging, food or towing. Horton reserves the right to void this warranty if a non- Horton or non-approved fan blade is used with any Horton fan drive and where the Products are not used in accordance with Fitness for Use Specifications contained on the applicable Horton drawings for the Products.

5. **CLAIM PROCEDURES**

To make a claim under this warranty, the claimant must, within 60 days of an alleged Product failure, give written notice of the alleged defect to Horton and deliver the Product to one of the addresses listed in the boxes below. Questions can be directed to the Horton Warranty Department by calling (800) 621-1320 during normal business hours, (07:30 – 16:30 US CST) or by emailing the department. All warranty claims MUST be accompanied by a completed Horton Warranty Claim Form and supporting documentation, such as purchase invoices and repair invoices. A copy of the claim form can be obtained from Horton, [www.hortonww.com](http://www.hortonww.com). If Horton denies the warranty claim, Horton will communicate the reasons for the denial to the customer. If customer disagrees with Horton’s determination, Horton will discuss the determination with the customer in a good-faith attempt to amicably resolve the claim, and if such discussions fail it will be resolved in accordance with Paragraph 7 below.

Horton, Inc.  
Warranty Department  
2565 Walnut Street  
Roseville, MN 55113  
[warranty@hortonww.com](mailto:warranty@hortonww.com)

**All fan drives, fan blades and control system components (including all parts replaced with parts from kits) replaced in connection with the warranty repair must be returned.** Parts are to be returned with a copy of a Horton claim form, with all transportation charges prepaid, to one of the following addresses:

U.S. Address: Horton, Inc. Attn: Warranty Receiving 10863 423rd Avenue Britton, SD 57430	Canadian Address: Horton Returns c/o Quad Food Services Inc. 100 Carson Street Unit B Etobicoke, ON M8W 3R9 Canada	Australian Address: Norman G. Clark (A/Asia) Pty, Ltd 44 Kylta Road West Heidelberg, Victoria 3081 Australia	Mexico Address: Horton Mexico S.D. de R.L. de C.V. Blvd. Palmas Hills Lote 1 Y 2 Manzana II, OF 1803 Palmas Hills HUIXQUILUCAN; ESTADO DE MEXICO, MEXICO, CP 52763
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6. **ASSIGNMENT**

This warranty extends to, and may only be enforced by, the owner of the vehicle at the time the Product was installed. This warranty is neither transferable nor assignable.

7. **DISPUTE RESOLUTION; CHOICE OF LAW; VENUE**

This agreement and all transactions hereunder will be governed by the laws of the State of Minnesota without regard to conflict of law provisions therein. The United Nations Convention on Contracts for the International Sale of Goods will not apply to this agreement. In the event that the parties are unable to resolve their dispute, the matter shall be adjudicated in a state or federal court, as applicable, located in Hennepin County, Minnesota, and the parties waive any objections to such venue and shall not commence, undertake or remove such matter to any other venue.

8. **ENTIRE AGREEMENT**

This Warranty Statement constitutes the entire agreement between Horton and the customer and supersedes any prior agreements or representations, whether oral or written. Horton rejects any additional or inconsistent terms or conditions relating to Horton's warranty obligations. No modifications or additional terms shall be binding upon Horton.

9. **Warranty Coverage Matrix**

<b>On-Highway – Heavy Duty, Class 8, Over-the-Road / Line Haul Trucks</b>	
<b>US and Canada Markets</b>	
<b>Product</b>	<b>Coverage Period</b>
First Tier Products (2)	36 months / 300k miles (480K km) / 7500 hours
Second Tier Products (3)	24 months / 200k miles (320K km) / 2500 hours
All Other Fan Drives & Fans (4)	12 months / 100k miles (160K km) / 2500 hours

  

<b>All Other Applications and All Products (5)</b>	
<b>Non-US/Canada Markets</b>	
<b>Product</b>	<b>Coverage Period</b>
All Products	12 months / 100k miles (160K km) / 2500 hours

**NOTES:**

1. Coverage Period begins with START DATE as defined in Horton Warranty Statement, paragraph 1.
2. First Tier Products:
  - Fan drives (new service and remanufactured): LCX series, RCX series, DM Advantage On/Off, DM Advantage Two-Speed, Drivemaster; Roller Bushings
3. Second Tier Products:
  - Fan drives (new service and remanufactured): HT/S, S, LCV220 (Stratis), RCV250 (Modulator)
4. All Other Fan Drive & Fans:
  - Fan drives: VS Series, LCV40, LCV80, EC450, EC600, HT650, K26, K32, K32DP, MSC2, MSC3
  - All Fans
  - Drive hubs and belt tensioners
  - Fan drive controls: Di controllers, Di+ controllers, solenoid valves, thermal switches
  - Klondike branded product, white box product
  - Other product lines not covered, including all repair kits.
5. Vocational / Specialty / Medium Duty Truck including but not limited to, Pick-up and Delivery Trucks, Buses, Motor coaches, Fire Trucks, Cement Mixers, Refuse Haulers, Construction, Ag, Logging, Oil Field, Power Unit, Trucks (Class 7 & Under), etc. This includes all products, irrespective of type or application, in any Non-US/Canadian Market.
6. See DM Advantage and RCV 250 Warranty Statement, Document 22922, for details of OEM installed equipment for those models.

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Toll-free: +1 (800) 621-1320  
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